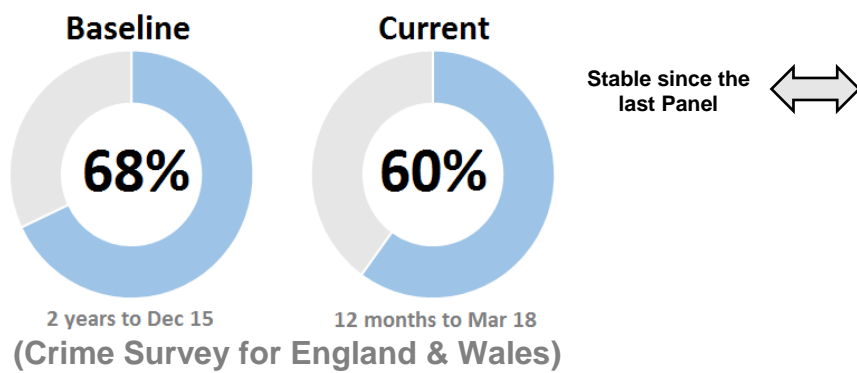


Performance Report – October 2018



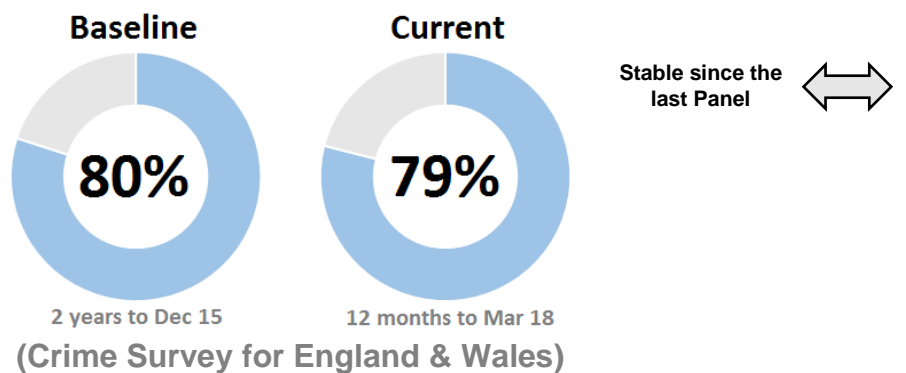
Public Confidence

% of the public that say the police do a good / excellent job



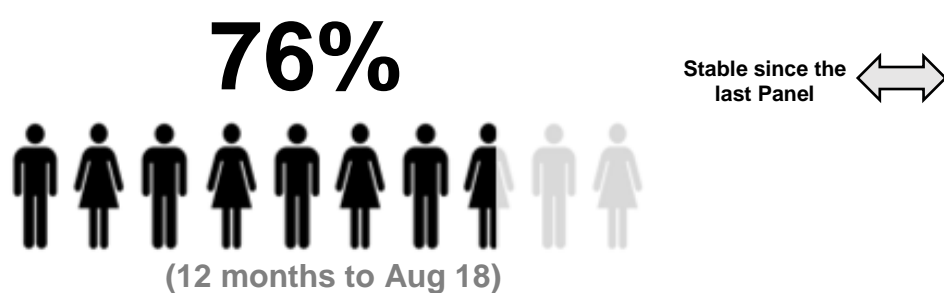
Public Confidence

% of the public that have confidence in the police



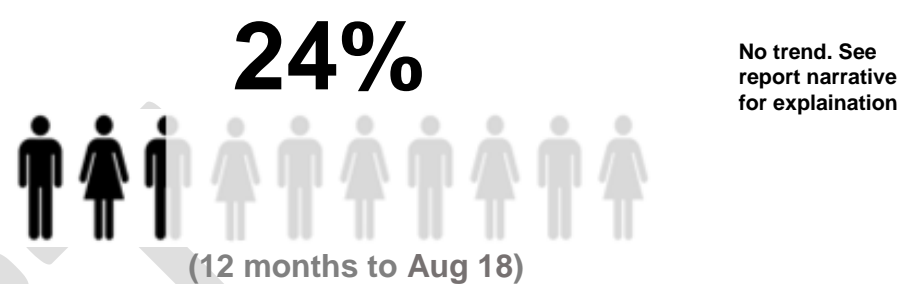
Priority Victim Satisfaction

Victim satisfaction with whole experience focused on priority victims under the Victims Code



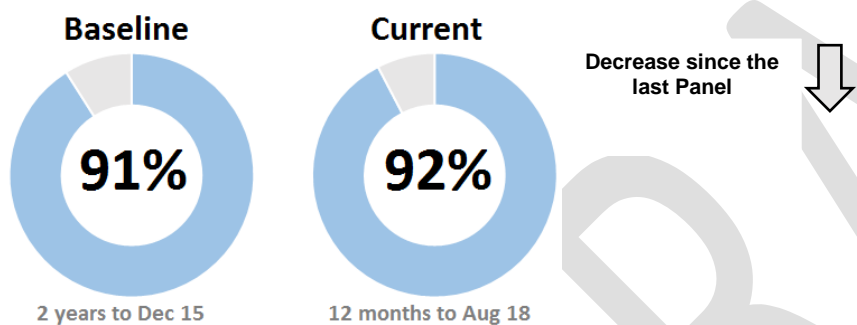
Repeat Victimisation

Percentage of victims of any offence that have reported an offence in the previous 12 months

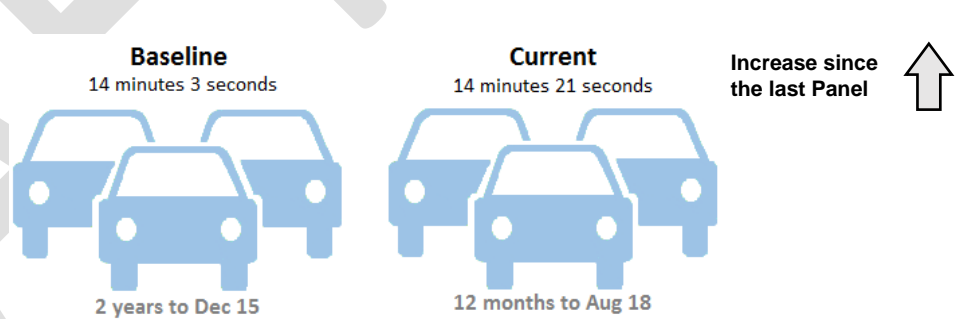


Emergency Calls (999)

Percentage of calls answered within 10 seconds

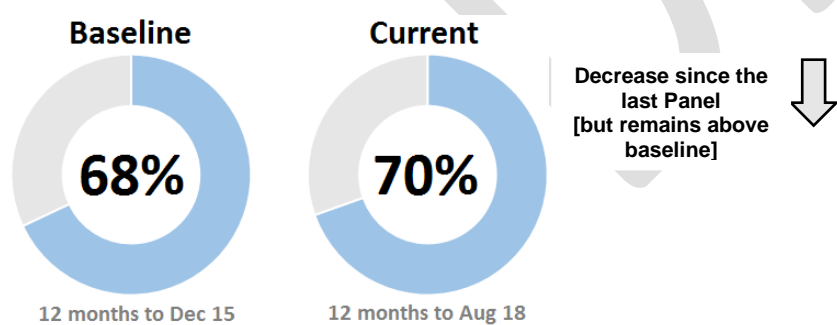


Attendance time for Immediate calls for service: Average (median) time for response



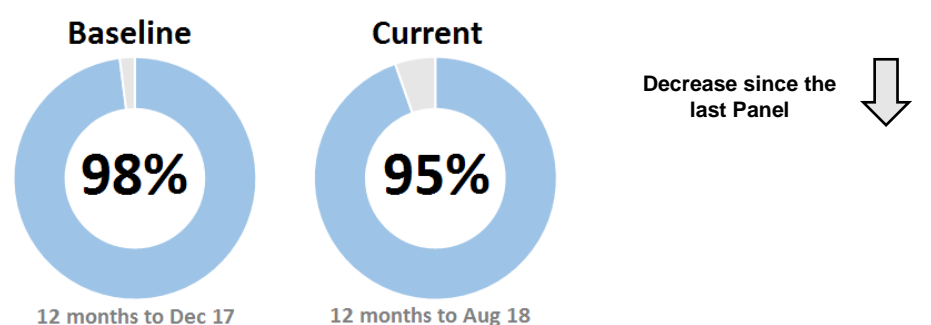
Non priority calls (101)

Percentage of calls passed to secondary contact within 10 minutes



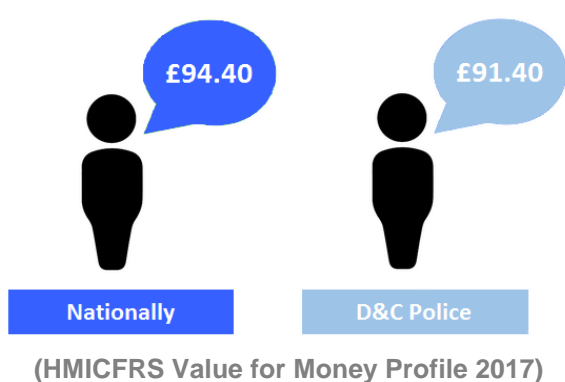
Emails (101)

Percentage of emails responded to in 24 hours



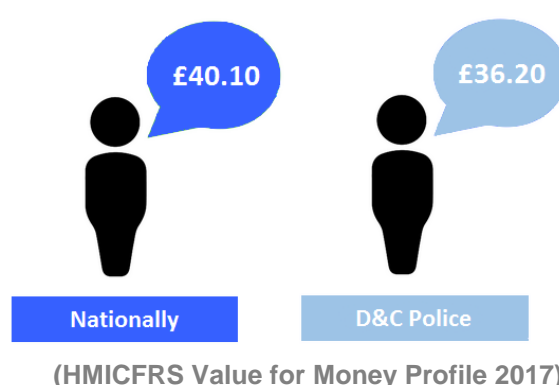
Officer Cost

Cost per Head of Population



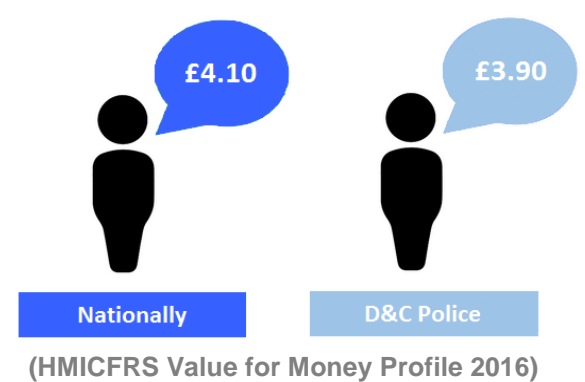
Police Staff Cost

Cost Per Head of Population



OPCC Staff Cost

Cost per Head of Population



Judgements key: Content Requires additional scrutiny Of concern/ action being taken